

Newsletter

Summer 2024





- 1. There is no legal requirement at present in the UK for a Funeral Director to belong to a governing association and there is no government legislation for Funeral Directors to work by.
- 2. Not all Funeral Directors belong to a governing association and abide by a Code of Practice and inspection criteria.

However, Newlings of Royston belongs to the National Society of Allied and Independent Funeral Directors (SAIF for short) who provide us with a framework through their Code of Practice, which, together with our own high standards, allows us to work within a quality assurance and management framework of good practice and an accredited inspection criteria. All our offices are subject to inspection every 2 years.

Alongside this, every Funeral Director in England and Wales will be inspected by their Local Authority following on from the concerning news from Hull earlier this year.



We are fortunate that our Managing Director, Gary Neill and Head of Operations, Seán Martin are both Fellows of SAIF and have been invited to support several local authorities in our trading area as they carry out the inspections.

It's All About Care

It is very important that the sacred duty of trust that a family places in us at their time of need is underpinned with high standards of care for all those who require our help and who are entrusted to us.

Taking care of every detail is why we are here, ensuring your farewell to the special person in your life is exactly as you need.

We can't turn back time and make every tear disappear, but we can walk alongside you and take away some of the stress of making arrangements to make the days a little easier to face.

We are here, 24 hours a day, 365 days of the year if you need our help.

A Period of Growth and Development

Although we have had unseasonal temperatures and rainy days in recent months, we are now in the midst of British summertime. Summer is the height of the growing season and it therefore seems an appropriate time to share some of the ways in which our Company has grown and developed this past year.

The importance of Newlings of Royston in the service of the community of Royston and all the surrounding villages has never been more important, following the closure of Cecil Newlings owned by Dignity PLC and the Co-Op office. We are extremely proud of being a truly independent family owned funeral director and we realise the importance of investing in our premises, fleet and most importantly, our team.

We have therefore undertaken a major refurbishment during the Spring of all our care facilities at our Royston Office and this follows the refurbishment of our garage facilities, re-decoration and improvements to the exterior of our building last year.

The team has made the most of the sunnier days whilst supporting the summer events we have sponsored. It is always a pleasure to give something back to the community and we have built and fostered many friendships over the years, by looking and reaching outward into the communities that we are here to serve. As you will see, our very own "Royston Hero 2024", Funeral Manager, Andy Mcfadyen has been particularly busy in and around Royston with his

"Let's Talk About Funerals" presentation and was part of the Judging Panel for "Homestart's Got Talent".

An Update: Regulation and Inspection of Funeral Premises

There have been important positive developments in recent months and we are welcoming of all the changes! You might be surprised at how many customers ask us, "Are Funeral Directors ever inspected?"

www.newlingsofroyston.co.uk

What have we been up to?

Royston Golf Club

On Friday 10th May, 19 teams of four spent a glorious day at Royston Golf Club playing 18 holes to raise money for the British Heart Foundation.

Andy popped along to help out by running a putting competition to help raise additional funds. An amazing sum of £1,700.00 was raised during the day for this year's chosen charity. The winner of the longest putt was Lewis Whitehead.

Well done to all who took part!

Home-Start's Got Talent



On Saturday 29th June, Andy was honoured to be one of the judges at Home Start's Got Talent. There were 8 acts and, after much deliberation, they declared Sammie, an aerialist, the winner. It was a very enjoyable evening and we were also pleased to print the programmes for the event.

Andy is pictured (on the right) at the judge's table with Sarah, John and Bob. The event raised £3,250.00 for Home Start.



To commemorate the 80th Anniversary of the D-Day Landings, Les Ames went along to entertain the residents of Collingwood Court in Royston. He was delighted to meet this lovely lady, who is 100 years old! She joined up at the tender age of just 14 and went on to work on the barrage balloons to aid the war effort.

It really was a privilege to meet her.



On Friday 14th June, Andy, along with Funeral Arranger, John Sizer, held an event with Reverend Andrew Birks on the subject of 'Let's Talk about Funerals'.

Around 20 people went along to hear them speak about why it is important to discuss your funeral wishes and the negative impact direct cremations are having on some families following a bereavement. The talk was followed by an informative question and answer session.

For further information and free, confidential advice, please contact us on 01763 242375



